## The Potential of Bike Sharing Systems

**Serving a Population with Fewer Vehicles** 

Soledad Moreno

Innovations in Sustainable Urban Mobility Estoril, PT 2011, September 29<sup>th</sup>

## **About Soledad Moreno**



## PERSONAL

- Distribution at 17
- NO car driver license
- A bike in every harbor

PROFESSIONAL

- PMoD Consultant
- Bike Sharing Projects
- Public Safety Cycling Partner (London)
- Strategic Advisor
  - Economic
  - Demand
  - Planning
  - Operation
  - Innovation in Personal Mobility

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## **Montreal 2008**



- Endurable system
- Designed from scratch
- Wireless (no civil works)
- Social inclusion program



## Lisbon 2009



- 3 Phases
- 2,500 bicycles
- 3,750 docking points
- 250 stations
- Managed by EMEL



Innovations in Sustainable Urban Mobility September 29, 2011; Biodiversity Forum, Estoril

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## **Barcelona Metro Area 2009**

4 LA VANGUARDIA

MOVILIDAD

PAUL MONTILIA

Barcelona

- 2 Phases
- 18 Municipalities
- 12-Year Contract
- 2,150 Bicycles
- 4,300 Docking Points
- 269 Stations
- 10 M € + Advertising



### Àrea Metropolitana de Barcelona

### **El Bicing** metropolitano estará listo el año que viene

tos nuevos kilómetros estarán La ETM extenderá acabados cuando el Bicing entre el servicio a diecisiete en funcionamiento y otros muchos lo estarán a punto", explicó ayer el presidente de la Entidad municipios metropolitanos, con Metropolitana de Transporte (EMT), Antoni Poveda. unas 440 estaciones v 3.500 bicicletas

Los ayuntamientos que se espe-ra que se sumen al servicio –aho-ra han de comenzar los convenios para hacerlo posible- son Ba-dalona, Castelldefels, Cornellà de Llobregat, Esplugues de Llo-bregat, Gavà, l'Hospitalet de Llo-Será similar al de Barcelona, aunque las bicicletas podrían tener las ruedas un poco más grandes y bregat Montcada i Reixac Montgat, El Prat, Sant Adrià de Besòs, o más seguro es que tengan pu-Sant Boi de Llobregat Sant Joan blicidad en los guardabarros. También habrá publicidad en va-Despí, Sant Just Desvern, Santa Coloma de Gramenet, Tiana y Vilas y oppis (del inglés optical point of promotion and information) La EMT les presentará un estu-

en cada una de las estaciones. De hecho, los ingresos publicitarios dio global sobre el servicio y, tam-bién, de forma puntual, sobre su se espera que sirvan para pagar implantación en cada una de esel 60% del coste del servicio, tas poblaciones. A cada ayuntaunos 10,5 millones anuales -el miento, además, le hará llegar un 25% lo pagarán los abonados y el informe pormenorizado de cómo 15% los avuntamientos-. Estas on algunas de las características cletas. También una primera pro-

del futuro Bicing metropolitano, en el que también existirán dife-rentes tipos de abonos. Un proecto que ya tiene fecha. Está pre isto que entre en funcionamiento el verano del año que viene y se buscará la compatibilidad con el de Barcelona "Comenzaremos con 440 esta-ciones y con 3.520 bicicletas. Ac-

tualmente hay en los 17 munici-pios a los que llegará el Bicing unos 200 kilómetros en los que se puede circular en bicicleta con seguridad. Con la puesta en mar-cha del servicio habrá unos 375 kilómetros totales. Muchos de es



Sobre ruedas. Dos usuarias del Bicing pedaleando por Barcelona. El próximo año esta imagen podrá verse en el resto de las ciudades del área metropolitana

#### L'Hospitalet de Llobregat y Badalona contarán con 48 v 45 estaciones de Bicing respectivamente

VIVIR

puesta de estaciones, cuyo númeda una de las ciudades. "La idea ro variará según la población –en l'Hospitalet y en Badalona se cones que sea un Bicing práctico también de forma interna en cada lo-calidad", puntualizó. La previfacilitar la movilidad de las bici- templan 48 v 45 respectivamente, mientras que en Tiana o Mont-

Las 440 estaciones inicia-Bicing–, aunque tampoco se descarta un aumento de mules, y las más de 3.520 biciclenicipios que se sumen a la iniciativa, caso de Ripollet y tas, se irán incrementando en función de las propias necesidades de los usuarios Molins de Rei. Pese a que pudiéndose, incluso, duplicar ese número. También los estas dos poblaciones no se encuentran dentro del ámbi propios carriles bici –proyec to de la EMT, han solicitado tos que ya tienen en marcha los diferentes municipios y de los que se beneficiará el a este organismo pasar a formar parte del nuevo Bicing. Algo que Poveda no descar-

sión inicial es de 100.000 abona-Ripollet y Molins de Rei estudian sumarse ta, aunque todavía se tiene que discutir cómo se podría hacer. Por lo pronto, según el presidente de la EMT sí que se ha comenzado a reali zar un estudio sobre la implantación del servicio en Ripollet, primer municipio en solicitarlo. A continuación se estudiará el caso de Molins de Rei.

gat 18–. Futuras y posibles estados -50.000 menos que en Barce ciones que siempre estarán en puntos de interés como bibliotelona- aunque los abonos serán tanto anuales como mensuales y cas, colegios, estaciones de mediarios. El precio del abono anua tro o de Renfe, o, incluso, llega-rán hasta Aeropuerto de Barceloserá similar al de la capital catala na, unos 24 euros, y la EMT conna. Según Poveda, se han prioritempla que la tarjeta metropolita na pueda ser compatible con la de Barcelona. "Tenemos que hazado las estaciones de transporte público, así como los principales auinamientos y servicios de cacer un concurso público por lo que el servicio metropolitano, si no lo gana la misma empresa que lo tiene en Barcelona, no será igual, aunque pediremos cierta compatibilidad, como la tarjeta y crear dobles estaciones en las onteras con Barcelona. De todas formas la mavoría de los abo nados harán un consumo inter-no, metropolitano", señaló Poveda. "Pueden haber usuarios que vayan a Barcelona, pero quizás les es más cómodo ir en bici al transporte público y luego, en Barcelona, coger otra bicicleta del Bicing. De ahí la importancia de que las tarjetas sea compati bles", añadió. También se tratará

VIERNES, 18 JULIO 2008

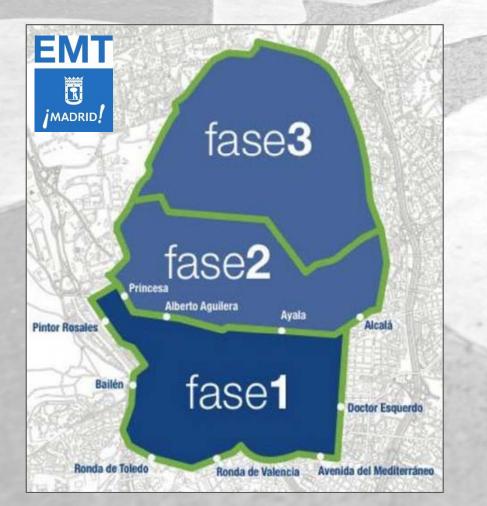
de que las estaciones funcionen. al menos parcialmente, con placas solares y que estén, como máximo, a 400 m de distancia

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# Madrid 2010

- 3 Phases
- 10-Year Contract
- 1,700 Bicycles
- 3,254 Docking Points
- 120 Stations
- 50 M €





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## London 2010

- 6,600 bikes; 11,000 docking points; 420 stations
- 140 M £ (170 M €) over 6 years
- Sponsored by Barclays



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## New York 2011



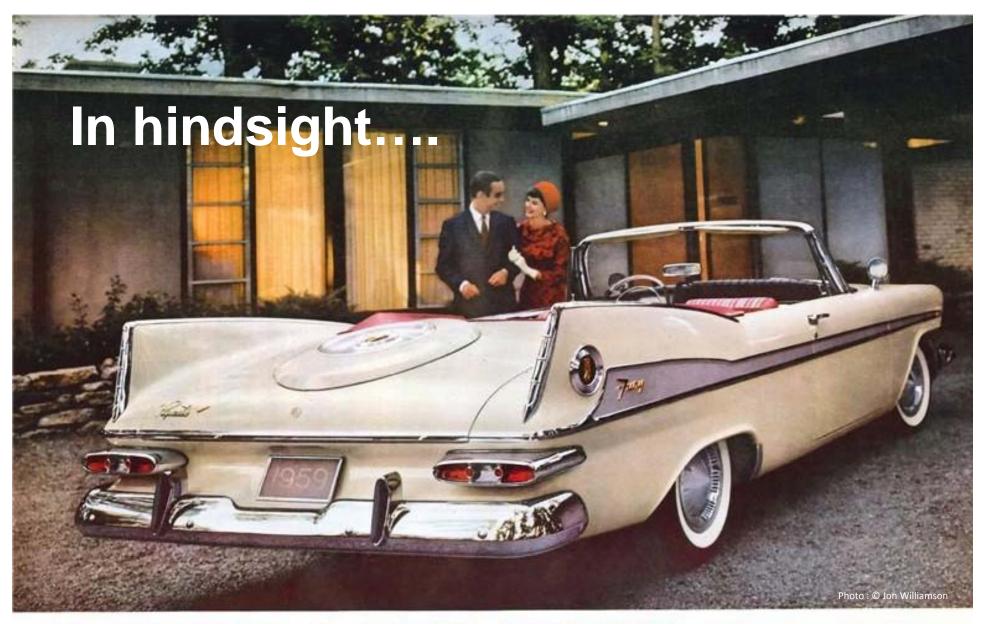
- Wireless Docking Points
- On-Bike GPS
- Improved PV Solar System
- Re-distribution Algorithm





# BACKGROUND

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### GOOD TASTE IS NEVER EXTREME

Certain people have it. Certain things, as well-that sense of right- neither stodgy nor hizarre. It is not conspicuous. Nor is it anony-



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## Anybody thinking about...

- World population moving to cities and towns,
- Mobility: a need, a right,
- Economic, health, and environmental impact of traffic congestion, noise pollution, and air quality
   ???



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## **Population Trends**

- 2008: 3.3 Billion (50%) living in cities and towns
- 2030: Urban population expected at 5 Billion
- 2050: 10.5 Billion



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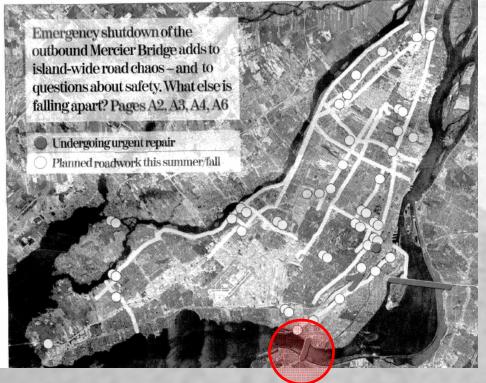
## **Painful Consequences**

- June 16, 2011
- Emergency closure of Mercier bridge
- Commuters stranded and delayed
- Housing prices down by C\$ 30,000

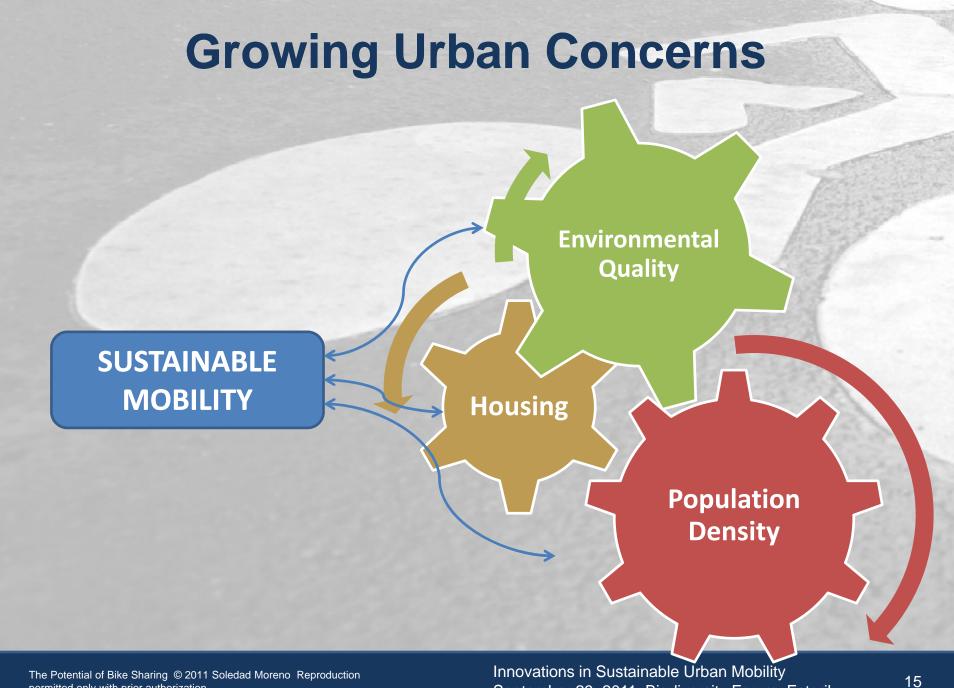
## CITY CLOSED FOR REPAIRS

Montreal, | Thursday, June 16, 2011 | Since 1778 | Breaking news at

The Gazette



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September 29, 2011; Biodiversity Forum, Estoril



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## **A Voice in the Desert**

- 1960's Dutch Provo's
- Luud Schimmelpennink
- 10 Hand-Painted Bikes
- The plan was to stop...
  - "the car.."
  - "the destruction of the town"
  - "the pollution"
- Eventually, 10,000 bikes
- 1974: "Witkar" Project 🗖



## **Fast forward 40 years**

1965 Amsterdam 1974 Bicyclette Jaune, La Rochelle **1994 Yellow Bike, Portland** ByCycklen, Copenhagen 2000 Call-a-Bike, Munich Cityräder, Helsinki 2003 Citybike, Vienna 2005 Vélo'v, Lyon 2007 Velib, Paris **Bicing**, Barcelona 2009 Bixi, Montreal



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## **The Overarching Question**

## In the quest for sustainable mobility on demand (SMoD), what is the role of bicycle-sharing systems?

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# BIKE SHARING SYSTEMS (BSS) TODAY

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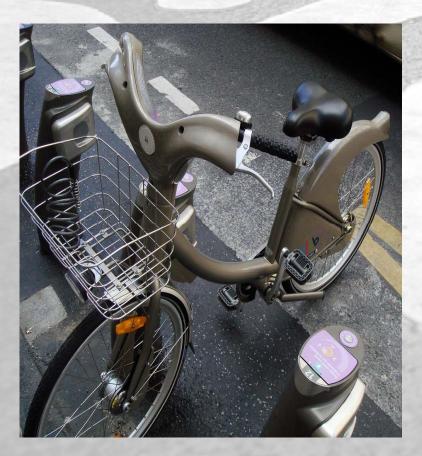


An authorized User (subscriber or casual)...

- releases a bicycle from a station in A
- rides to destination (another station, point B), and
- returns bicycle within ~30 minutes, and
- (if applicable) pays an additional fee for excess time

## **Early reports**

- Average ride:
  - Weekday: 15-20 min.
  - Holidays: 20+ min.
- Average distance: 3 km
- Wait times:
  - Empty Station: 3-5 min.
  - Full Station: 1-2 min.



## In the simplest implementation

- The BSS Infrastructure includes
- STATIONS (stops)
- INTERFACE
- DOCKING POINTS
- BICYCLES

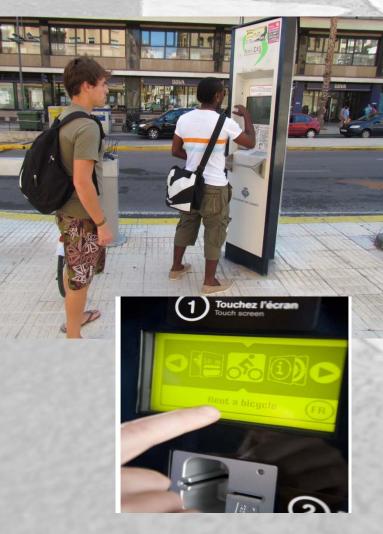
# Services are indispensable



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# **Terminal (Interface)**

- Enables RELs/RETs
- Monitors subsystems
  - Credit Card Reader
  - Touch-screen Display
  - Printer
  - Battery Status
  - Docking Points
- Displays Information
- Prints tickets
- Communicates with Central Control



# **Docking Point**

- Locks the bicycle
- Controls Releases/Returns
- Authenticates User
- Transmits data to Terminal
- Handles messaging
  - User authenticated
  - Bicycle returned
  - Itinerary / GPS Uploads
  - Status of locking mechanism





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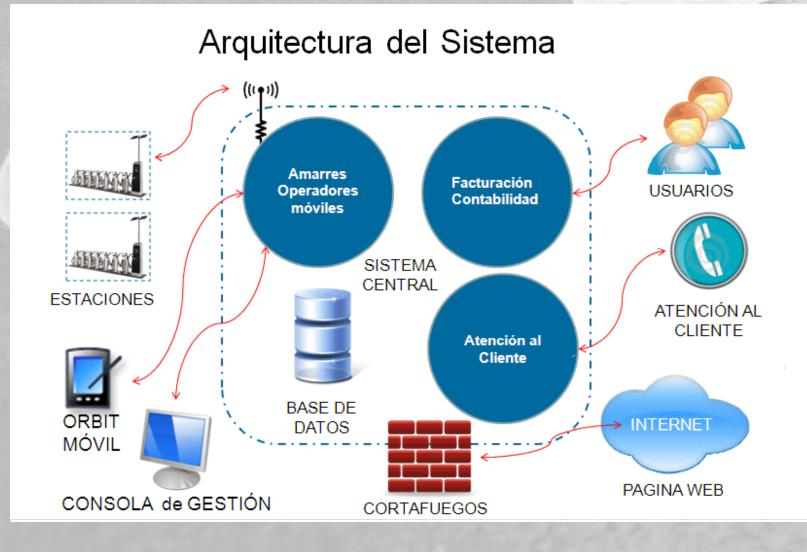
# Bicycle



- Light (under 20 Kg)
- Robust
- Corrosion-resistant
- Safe
- Lockable
- 3-Speed
- Adjustable seat
- Some cargo capacity
- GPS

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## Then there's the software



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## **The Complete Back-End**

### **ASSETS & NETWORK MGMT**

- Communications (M2M)
- Asset Management
- Asset Maintenance
- System Balancing / reDist
- Analytics

### **CUSTOMER MANAGEMENT**

- Subscriber Management
- Billing Management
- End User Customer Service
- Client Management
- Sponsor Management
- Reporting and Archiving

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## **The Holy Grail of BSS**

## To be (become)

- a "legitimate" piece of the mobility puzzle
- economically viable (self-sustainable)
- in "vogue".... maybe even "chic"



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## Some half-truths

## **Bike-sharing is about**

- The more bikes the more attractive the BSS
- reducing congestion, noise, and pollution
- expanding Public Transit options
- green alternatives
- healthier lifestyles
- mobility on demand
- sustainable mobility
- having fun!



Photo : © DECOBIKE

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## **Environmentally friendly?**







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## **Mobility on Demand?**

### **Station FULL**



### **Station EMPTY**



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## **Reductions in Traffic Congestion?**

- Difficult to substantiate or numerically quantify fewer drivers due to BSS.
- One-way use patterns do not compel to reduce public transit offering
- Cannibalization: A fact



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## 1 Bus = 40 to 50 Cars

- Average car on the road carries 1.2 people
- A bus can take over 50 people
- In  $CO_2$  terms: 1 Bus = 4 Cars



1 standard bus = 40 carries 40 seated customers				



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## **Economically Self-Sustained?**

## Real Case 1

- Funded by Municipal Services Company
- Total Planning and Deployment Cost: Undisclosed
- Maintenance cost per bike per annum: 3,100 €
- Annual Operating Cost: 12,5 M €

## Real Case 2

- Funded by Municipal Parking Authority
- Total Planning and Deployment Cost: 20,6 M €
- Maintenance cost per bike per annum: Undisclosed
- Annual Operating Losses 2010: 5 M €

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### Truths..., and some white lies





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# **Average BSS User**

	BARCELONA	MONTREAL	
Age	54% over 30	30	
Income	Not reported	35,000	
Marital Status	Not reported	Single	
Gender	50% M / 50% F	50% M / 50% F	
Frequent user of public transit?	Yes	Yes	
Uses BSS on the way TO work?	Yes	Yes	
Return FROM work is done using	Bus/Metro	Bus/Metro	
Uses BSS for personal rides during weekends?	Yes	Yes	

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#### **BSS Users in Montreal**

			INDICE
Canadian Mosaic 2009 Group:Proportions	BIXI Montreal	Montréal, RMR	BIXI Montréal
% Urban & Urbane	55,26%	7,85%	704
% Éclectiques Québécois	24,27%	27,70%	88
% Suite City Life	5,19%	11,32%	46
% Cross Canada Careers & Kids	3,97%	5,49%	72
% Belle ville cosmopolite	3,66%	12,57%	29
% Single in the City	1,75%	0,81%	216
% Resident Urbain	1,32%	11,42%	12
% Foundation of the Nation	1,07%	3,91%	27
% Platinum Playgrounds	1,04%	1,14%	91
% Mid-Aged Medley	0,77%	10,08%	8
% Young & Yearning	0,53%	2,63%	20
% TransCanada Communities	0,36%	0,33%	109
% Fine Canadian Vintage	0,24%	0,99%	24
% Acadian Accents	0,19%	1,10%	17
% Rooted in Canada	0,15%	1,31%	11
% Cosmo Canadians	0,10%	0,67%	15
% Family Footprints	0,09%	0,51%	18
% Frontier Families	0,02%	0,07%	29
% East Coast Check Up	0,02%	0,08%	25
% Prairie Pride & West Coast Wisdom	0,00%	0,00%	0

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# **CHALLENGES AHEAD**

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#### **Concerns and Challenges**

#### INFRASTRUCTURES

#### 1. Functional limitations

- 2. Inadequate technology
- 3. Footprint reduction
- 4. Network rebalancing
- 5. Support infrastructures
- 6. Ubiquitousness

- 7. Appeal
   8. True SMoD
- 9. Legal

DEPLOYMENT

10. Cost

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# **CC1: Functional Limitations**

- A vehicle suitable for most population
- More Stability
- Increased Cargo
- Fewer Physical Demands
- Weather Independent

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#### **CC2: Inadequate Technology**

- Stand-alone / Increased PV Solar capacity
- Assisted Pedaling (e-motor)
  - Older users, Harsh topography
- Faster Battery Recharge Times



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#### **CC3: Footprint Reduction**

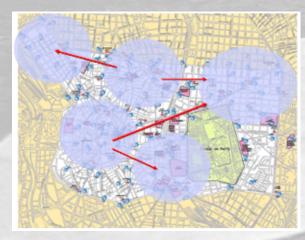


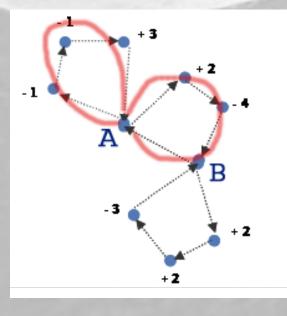




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### **CC4: Network Rebalancing**

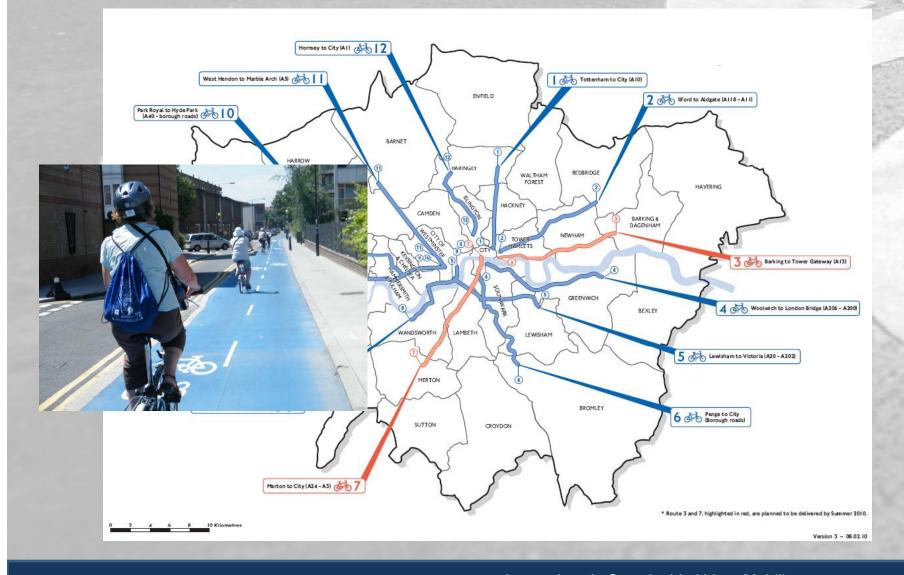






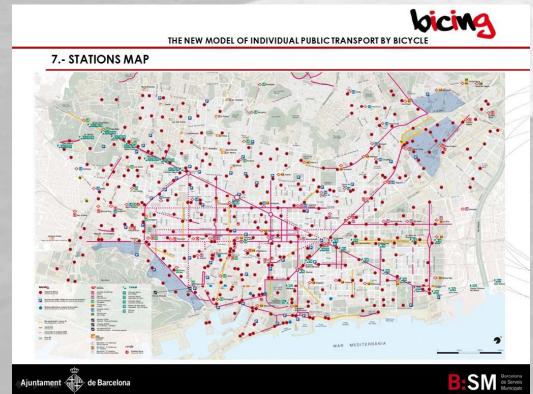
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#### **CC5: Support Infrastructures**



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# **CC6: Ubiquitousness**



- 300 m between stations
- Dimension each
   Station
- 2:1 Docking Points to Bicycle
- Insolation
- Preferably driveway
   installation

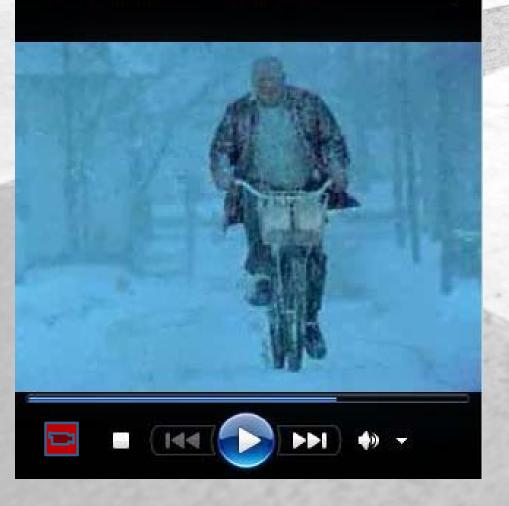
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# **CC7: Appeal: Cycle Chic**



Copenhagenize.com - Miller Hight Life

.



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#### **CC8: True SMoD**

City of Vitoria (SPAIN)
Redesigned collective PT
Capillarity to the net
Integrated Access Cards
Integrated Tariffs

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# CC9: Legal

- Service regulation
- Helmets?
- Cycling in the sidewalks?
- PEDELECs: How much power?
- Ownership of Data?





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# **CC10: Cost (I)**

- Lower cost of infrastructure
  - Portable, stand-alone, solar powered stations
- Lower operating costs
  - Mainly through better product quality and optimization engines
- Reduce vandalism
  - Current rates range from 5% to 45%
- Grow total membership
  - More promotion, better service, more chic

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# CC10: Cost (II)

- BSS Pricing tagged to Public Transit
  - Annual subscriptions range from 0 € to 45 £ (54 €)
  - Price by passengers carried / KM traveled rather than number of quiet bicycles on the street
- Congestion / Parking Charging
  - And other measures that aim to discourage cars
- Tie BSS to Health and Insurance Companies
  - Measurable and verifiable exercise records
- Terminals Multi-Function
  - Parking, ticketing in general, recharging stations
- Sponsorships
  - A good cause to get behind

# CONCLUSIONS

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#### **Bicycle-Sharing Systems..**

- growing In number and size of deployments,
- motivating the use of private bicycles,
- NOT economically self-sustainable,
- require integration into local Public Transit schema
- not "universally" appealing
- require additional bicycle infrastructures
- add an exciting new dimension to city infrastructures

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# **THANK YOU!**



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